

**Notice of References Cited**Application/Control No.  
**08/879,070**Applicant(s)/Patent Under Reexam  
**Johnson et al**Examiner  
**Alexander Kalinowski**Art Unit  
**3626**

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**U.S. PATENT DOCUMENTS**

*		Document Number	Date	Name	Classification <sup>2</sup>	
		Country Code-Number-Kind Code	MM-YYYY <sup>1</sup>			
x	A	4,992,940	2/1991	Dworkin	705	26
x	B	5,708,798	1/1998	Lynch et al.	703	1
x	C	5,878,401	10/1998	Joseph	705	22
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**FOREIGN PATENT DOCUMENTS**

*		Document Number	Date	Country	Name	Classification <sup>2</sup>	
		Country Code-Number-Kind Code	MM-YYYY <sup>1</sup>				
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	P						
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**NON-PATENT DOCUMENTS**

*		Include, as applicable: Author, Title, Date, Publisher, Edition or Volume, Pertinent Pages					
x	U	Caudron Shari, "Sales-force automation comes of age. (includes related article on how Hewlett-Packard Co. Computer Systems implemented technology enabled selling applications)", Industry Week, May 1996, Vol. 245, No. 10, pp. 146.					
	V						
	W						
	X						

\* A copy of this reference is not being furnished with this Office action. See MPEP § 707.05(a).

<sup>1</sup> Dates in MM-YYYY format are publication dates.<sup>2</sup> Classifications may be U.S. or foreign.